

# Auxiliary news

**A Quarterly Newsletter** 

## **President's Report**A message from the president, Dale Hodge...

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**Volunteer Report** 

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## Auxiliary Winetasting a Resounding Success

To 200 partygoers who attended NHH Auxiliary's sold out Second Annual Winetasting in the Park, the party had all the hallmarks of a good event. The weather cooperated. The Lions "Refreshment Tent" was elegantly decorated with hot and vibrant accents, beautiful floral arrangements and trees, umbrellas and lights. The Classics provided an upbeat musical background. Wines were plentiful and varied, poured with style by our Lions Smart Serve partners and winery reps. Food, provided by Sprucewood Caterers, On the Side Gourmet and Railside Restaurant was elegantly delicious and plentiful. A silent auction and a draw provided guests with opportunities to win great prizes. The icing on the party cake was that it more than \$7000 was raised for Auxiliary fundraising efforts. In short, the party was a seamless, effortless and successful event.

But successful events require vision, planning and some heavy lifting.

No successful fundraiser can survive without event sponsors. In this case, sponsors DePalma Construction, Cameco, Morrow Transport, Acme Electric, York Super Pharmacy, Vosburgh Furniture and Refinishing, Royal LePage, Vandermeer Toyota, Quality Construction, Joice Sweanor, Ganaraska Chiropractic, Charles Wickett and Pharmacy 101, ensured the event's success by defraying most of the costs of the event. To them, many thanks.

Further generosity is expressed on the part of prize donors. Among them we number Dieter Pung-Phipps, Herma Ender, Petticoat Lane, LSS Interiors, Stage Right, the North Side Grill, Johnson and Johnson and the Little Treasure Shop. The combined profit from the Silent Auction and the Draw was \$2329.00

Special thanks must go to the Cobourg Lions Club whose generosity toward this event seems boundless both in facilities

and person power. Canadian Tire has, for the second year, allowed committee members to have free range in their garden section, then delivering beautiful plants and trees to the site.

All this was accomplished through the work of the Winetasting Committee, energetically chaired by Young Mee Kim, Auxiliary Director Fundraising. She was assisted by committee members Audrey Levtov, Linda Sedgwick-Sharpe, Jackie Oliver, Ruth O'Donnell Konecny, Dale Hodge, Anna Jackson, Sharon Gerber and Patricia Fenner.

For this event, even the planning is fun!



Young Mee Kim at the second annual Wine Tasting in the Park event that raised \$7,590.82.

#### **Board & Coordinators**

**Dale Hodge** President

Janet Trevail Vice President

**Patricia Fenner** Past President

**Donna Bright** Director, Finance

**Sharon Gerber** Director, Ambulatory Care

**Gayle Metson** Director, Communication and Public Relations

**Kathryan O'Malley Hamilton**Director, Inpatient Care and
Program Support Services

**Mary Ryan**Director, Volunteers

**Young Mee Kim** Director, Fundraising

Brenda Worsnop Recording Secretary

Dorothy Allen
Liz Brock
Maureen Bronkhorst
Lavinia Clark
Sandy Ducharme
Sally Duncan
Selena Forsyth
Yvonne Green
Margaret Grepe
Sylvia Lefebvre
Patti McGlone
Ruth Markle

Virginia Mitchell Ruth O'Donnell-Konecny

Jane McIvor

Shirley O'Neil Jean Orviss Mary Park Linda Sedgwick-Sharpe Sandi Spencer Eleanor Tryon Jim Upper

Sandra van der Veen

Fran Varden

## President's Report

Dale Hodge

July 2008

As your new President, I am privileged to be guiding the Auxiliary through the next two years. The NHH Auxiliary has a very dedicated and healthy association with the Hospital and the Foundation, which gives a close family relationship to this triumvirate – and indeed, we are three parts working together to make the whole. The Auxiliary is an integral and important element of the health of the hospital, as well as being on



the front line in many areas. For this reason, it is important that we understand our responsibilities with commitment and discretion. Care must be taken to keep from making comments that may be overheard and misinterpreted, particularly in times of stress. This is nothing new and I thank you for abiding by our confidentiality policy.

Our services continue to give significant assistance to staff, while helping our 'customers' find their way. I know the hospital appreciates our help, which facilitates the daily flow of activities that are in constant motion. Smiling faces that direct, assist and comfort are a premium that we can give freely and often.

Fundraising activities have been very successful. Petticoat Lane is celebrating its 40<sup>th</sup> anniversary and doing so with gusto. Lorrie Phipps and her hard working crew have taken in, sorted, refurbished and sold mountains of used goods resulting in exceeding their targets for the last fiscal year and already have contributed \$20,000 this year - congratulations! The Little Treasure Shop has been spruced up with a new sales system, training has gone well and business has been brisk. HELPP lottery sales are booming and crafts sales continue. Special events have just capped off our successes with a great evening of Wine Tasting in the Park. The weather held, the noise level was high and all enjoyed the occasion. It is for all these reasons that the Auxiliary has given \$75,000 to the Hospital and \$100,000 to the Care Close to Home Campaign this year and is primed for another good year.

Congratulations and a big thanks to all hard working Auxiliary members.

I have certainly been learning about the wonderful people and services that make the Auxiliary viable and vibrant. The dedication in our community is truly remarkable.



NHHA Director of Finance, Donna Bright presents a cheque to VP of Patient Services Mary Anne Shill, & NHH Board Chair Sid Travail

### Auxiliary's \$300,000 to Support Digital Mammography Complete

Members attending the AGM on May 13 at the Lions Community Centre had the opportunity of having a look inside the workings of the Emergency Room at NHH. Linda Calhoun, Director of Ambulatory Care, outlined the computerized system recently put in place in that busy service and explained its role in reducing wait times, thus improving patient care and staff efficiency. Emergency Room wait times are a hot topic in the current health care climate and a quick scan of the room showed that there was much interest among our members in hearing the inside story.

Prior to the presentation, NHH Board Chair, Sid Trevail, VP of Patient Services Mary Anne Shill, and NHH Foundation rep Jennifer Stadtke offered greetings to the Auxiliary.

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## Auxiliary Annual Report to NHH Board AGM

#### Patricia Fenner

The theme of this year's NHH AGM was the Faces of Accountability. Accountability is an interesting word. Its dictionary definition is simple "responsibility for one's actions." We have had ample opportunity over the past year to see accountability present and absent. The long journey of the NHH Board toward signing the H-SAA is a prime example of accountability at home.

Auxiliary accountability has many forms. As a Board, we are responsible to the hospital, our members and the community that supports our activities. That responsibility falls into two categories: fiscal accountability and responsibility for the support of patient care.

Fiscally, we have had a banner year as our contributions to the hospital and foundation show. A confluence of a trust fund and a GIC maturing simultaneously allowed us to make a \$100,000 contribution to the NHH Foundation's 'Care Close to Home Campaign.' Our regular fundraising activities, along with successful special events, allowed the completion of the final part of our \$150,000 commitment in support of NHH Digital Mammography. Our shops, Lottery and Crafters combined total at yearend was \$139,600. Special events – Tag Days, Poinsettia Tea, Winetasting and Polar Bear Dip realized \$27,161. Marathon Bridge and Strawberries and Song raised \$1950.

Accountability to members is multi-faceted. We have continued to recruit new members, place members appropriately, resolve problems as necessary, and communicate with them in times of personal difficulty. We have also communicated with members through our newsletter, renamed, redesigned and on line. Our members demonstrate accountability every day – one member, one shift at a time. Turning up, doing the job, with pride.

We communicate with the wider community through media promotion and coverage of events. HAAO membership allowed us to send delegates to Convention, to nominate Provincial Life Members and to share the experience of other auxiliaries, province-wide.

At the end of my term, I am proud to be accountable for our actions this year.

### Hospital Auxiliary Provincial Life Members Announced

Northumberland Hills Hospital Auxiliary 2008 Provincial Life Members, Marg Chapman and Marlene Stothart will be recognized by the Hospital Auxiliaries Association of Ontario for their 'Longstanding and Reliable Service' at the HAAO Convention in Toronto in November. Nominated by the NHH Auxiliary Board, the two volunteers have amassed 64 years of service to their hospital community.

"From water jugs to both Auxiliary shops, from bake sales and patient care support to pub nights, they have brought energy and humour to every service they joined," wrote Patricia Fenner, PLM Committee Chair, in her letter of nomination. She continued, "Marg and Marlene have the interests of the Auxiliary firmly planted in their hearts. They put those hearts (and laughter) into everything they undertake. They believe in what we do and they show it every time they put on their tabards."

Informed of their new status while on duty in the Little Treasure Shop, Marg and Marlene immediately began planning for the banquet to be held at the Royal York. There was, characteristically, some discussion of shopping for 'chic' at Petticoat Lane.

### Auxiliary Contributes \$300,000

Continued from page 2 ...

Auxiliary Director, Finance Donna Bright presented Sid and Mary Anne with a cheque for \$75,000 representing the last piece of our four-year \$300,000 commitment to the support of Digital Mammography at NHH.

Patricia Fenner noted that the freezing of NHH capital list made it difficult to announce a new fundraising goal. In her presentation of the proposed budget, Donna pointed out that the Auxiliary will be doubling its commitment to the hospital in the next fiscal year so the thawing of the capital list is much anticipated.

Past President Gerry Walker presided over the installation of officers. As there were no further nominations from the floor, the slate of officers as circulated in the Spring newsletter was approved, Dale Hodge was duly acclaimed as President and suitably pinned by Gerry. The list of appointed positions, with the addition of Patti McGlone as Coordinator of Internal Communications (formerly Telephone Committee) and Mary Park as Coordinator, Complex Care and Rehab, was read.

Dale Hodge encouraged members present to continue to provide their services to the hospital team.

## **Fundraising Reports**

## Crafters Annual Report Lavinia Clark

As we look at the past year we are once more delighted to see great success in our endeavors to help with fundraising. In addition to individual ladies working their expertise in various areas (i.e crocheting and sewing) we have completed several "special orders" to local people who have expressed their pleasure in seeing our work. We feel that our bazaars are being recommended and have members of the public who make a special journey on our bazaar days to the hospital to buy our garments.

We will be back in September after a busy summer restocking our items for the coming winter months. Thank you to all members of the Auxiliary who help to make our bazaar days the success they are.

### Lottery Desk

#### Ruth O'Donnell-Konecny, Co-ordinator

Things are running smoothly at the Lottery desk. Many of the volunteers have had to double up on shifts to cover the schedule due to volunteers taking vacation at this time and I thank them for this. New members Joan Kirkpatrick and David Bradshaw have joined our team and we welcome them with open arms. We have had to say goodbye to Gwen Arthur, Donna Davis Edith Doherty and Yvonne Briand and want to thank them for their many hours of volunteer work at the kiosk.

#### Petticoat Lane

#### Lorrie Phipps, Co-ordinator

The first 9 months of this past year were coordinated by the committee and the team leaders of Petticoat Lane. Everyone did an amazing job of holding the store together with the help of our team of excellent volunteers. The store continued to prosper from the generous donations we received. The team leaders definately pulled the store together with all their hard work.

I took over this position in April and the team leaders took me under their wings. Thank you for all your support and guidance. I had the cash register updated so that the volunteers no longer had to struggle with whether or not an item was taxable or not. This also pleased the government. We were able to organize the storage room. Thanks to David of No-Frill for the donations of racks. The sales of the store

continue to grow. We had our first month long sale in June to help relieve the over abundance of summer clothing. It was very successful. Our sales were \$9,000.00 for that month. It is wonderful knowing that we help re-cycle items, enable people to purchase quality items at very good prices and all for a necessary cause; to help the auxiliary raise funds for the hospital.

I hope to have "Petticoat Lane's Collectables" up and running on Ebay by August. John from the Antique store in the Mid-Town Mall will be handling this for us. This coming December is Petticoat Lane's 40th anniversary. No special plans have been made yet. Thank you to all the volunteers of the past, the present and to all the future ones.

### **Ambulatory Care Reports**

#### Sharon Gerber

My sincere thanks to the 6 coordinators in Ambulatory Care, Maureen Bronkhorst/Chemotherapy, Selena Forsyth/Admitting, Yvonne Green/Cardiology, Shirley O'Neil/ER/Fast Track, Vera Wellman/Dialysis and Brenda Worsnop/Day Surgery for their dedication and the many hours spent preparing schedules, guaranteeing that each department had volunteers to work the assigned shifts and also volunteering in their own and other areas during the past year.

Vera Wellman completed her 4 years as coordinator of Dialysis in May. Many thanks for the many hours she spent organizing and setting up the volunteer program in this department and for her dedication during these past 4 years. We welcome Margaret Grepe to the Ambulatory Care Team. Margaret has assumed the Coordinator of Dialysis position.

## Dialysis Unit Annual Report

Vera Wellman, Co-ordinator

The Dialysis unit continues to be a busy area. The number receiving treatment has fluctuated this year. There are about 48 patients at this time. Due to a lower number there is no longer the need for a third shift each day.

We are sorry to no longer have Pam Perrault and Caroline Williams as members of our volunteer organization.

I thank Sharon Gerber for her leadership. My best wishes to Margaret Grepe as the new Dialysis' Volunteer Coordinator.

I will look forward to my scheduled shifts in this area.

## Admitting Desk Annual Report Selena Forsyth, Co-orindator

The Admitting Desk has seen some changes in the last year, not the least of which was a brand new software system that ties Triage, ER and Admitting together. It was a steep learning curve for the staff and created some changes for the volunteers but the end result is a much more efficient system through which everyone receives the same information at the same time. Patient data, degree of seriousness and whereabouts are known in each area on a 'tracking' system. Many of the processes that were done by hand are now automatically done by computer.

We were sorry to see Patti Crosbie, Kathy Logan, Nancy Duncan, Judy Masters and Pam Perrault leave our area and happy to welcome Jane Denault and Kristin Hie as new Admitting volunteers.

Cardiology volunteers are active every Monday and Tuesday assisting both Dr. Reesor and Dr. Hughes with their clinics. Yvonne Green is on an extended leave of absence and Eleanor Cobbe has assumed the coordinator duties.

Chemotherapy continues to be a busy department with volunteers assisting daily Monday to Friday. Maureen Bronkhorst has taken a leave of absence while recovering from knee surgery. Eleanor Tryon is the acting coordinator while Maureen is away.

ER/Fast Track continues to be an extremely busy department. Shirley is kept busy trying to cover all shifts on a daily basis. Every department finds it challenging to have volunteers for every shift especially when volunteers are away on extended holidays during the summer and in the winter when our 'snowbirds' go south. ER/Fast Track is fortunate to have Student Volunteers volunteering from September until June on a regular basis.

We were approached last October and asked to assist staff during the Pre-op Cataract clinics, escorting patients from Ambulatory Care to the Lab and then to Fast Track where they see the doctor. Three of our volunteers have been volunteering in this area since then. It's a great way to interact with some of the hundreds of people who use our hospital.

A REMINDER Confidentiality remains a serious concern; please be careful! All knowledge gained through your volunteer duties MUST remain within the hospital and is NOT to be shared with friends, family or coworkers.

A REMINDER Many people have some degree of bias/ prejudice. Public discussion of these feelings is against the law and may result in legal action.

## Day Surgery Annual Report Brenda Worsnop, Co-ordinator

Since I took over as Coordinator for Day Surgery in the fall of 2007 there have been some changes. I sincerely thank Marlynne Warling for her diligence and patience in training me and for being available at every turn, making it a smooth transition. Sharon Gerber, Director of Ambulatory Care, has also been a tremendous support and mentor, for which I am very grateful. Two group meetings were held very early in my term to enable introductions and share knowledge. Another group meeting was held in the spring of 2008 to review new policies and introduce several new members of the team.

Day Surgery continues to be a very busy area and new procedures are being tried, particularly an overlap shift on Thursday "eye" days. Monday shifts were cut back to one per day because of changes in surgical procedures.

Some long standing volunteers have left due to home relocations and illness but thanks to Mary Ryan, we have received several new members who are enthusiastic and efficient additions to our team.

## Inpatient Care and Support Services Janet Trevail

Just a brief note to thank everyone associated with Inpatient Care and Support Services for an excellent year and the many hours of your time that you contributed. Thanks to Kathy O'Malley Hamilton for putting all this report together. I hope that these compiled reports will allow all the volunteers of N.H.H. to understand what this particular area is about and what it has accomplished in the last year.

As you know I have accepted the position of V.P. of this auxiliary and Kathy has taken over as Director of Inpatient Care and Support Services. As well, Sandy Ducharme has replaced Cam Perrault as co-ordinator of the Help Desk and Mary Park has replaced Kathy as the co-ordinator of Complex Care and Rehab.

All of the co-ordinators in this area are to be congratulated for a job well done. The hands-on work that is done daily by all the volunteers is really what our mandate calls for. Thanks again for your enthusiasm and dedication.

Reports continued on the next page ...

COMING EVENTS	
August 18	Auxiliary Board Meeting
September 11-12	Tag Days
October 21	Fall General Meeting. Celebrating the 85 <sup>th</sup> Anniversary of the Auxiliary & the 40 <sup>th</sup> Anniversary of Petticoat Lane
November 23	Poinsettia Tea

## Complex Care and Rehabilitation Kathy O'Malley Hamilton, Co-ordinator

As a direct result of the efforts of our dedicated auxiliary volunteers all areas are running smoothly. Many thanks and kudos to the volunteers who covered extra shifts whenever it was needed! Our volunteer numbers increased steadily throughout the year. We currently have all shifts covered in the Complex Care and Rehab areas - and this is July!.

In April of this year we expanded our services to include the Ou tpatient Rehabilitation area. The hospital staff requested a daily volunteer from 8:30 a.m. to 11:30 a.m. The main focus of our new service is to help alleviate the congestion for the outpatients in the waiting room. We currently have the busiest days, Tuesday and Wednesday, covered with auxiliary prospects being investigated for the three remaining days.

The Complex Care unit now has a new programme. Once a week auxiliary member Gord Park directs a discussion group with patients dealing with 'Current Affairs'. Feedback about this new initiative continues to be very positive .

Since our AGM in May, the Co-ordinator role has been in the capable hands of Mary Park as I try to fill the Directorship vacancy left by Janet Trevail who has become our new Auxiliary Vice President.

Here's hoping that we are all having a safe and enjoyable summer!

## Diagnostic Imaging, Women's Health & Catscan *Jean Orviss, Co-ordinator*

Since May of 2007 we have overcome many challenges. In late November the MRI was in operation and it became an addition to the CT area. At present, there are 28 very dedicated volunteers assisting each month - doing two shifts, and there are also those who will fill in doing extra duty when needed.

In Women's Health there are 22 very dedicated volunteers who cover at least two shifts per month. In both areas these volunteers are greeting and assisting patients, and this helps ease the load and time for the Technologists and Staff.

A very special thank you to my volunteers. You are a great group!

"The quality of our lives is measured by how deeply we have touched the lives of others."

## Palliative Care Annual Report

Sally Duncan, Co-ordinator

When the Unit was first established one of its goals was to make it feel as home-like as possible. We have helped to accomplish this by making curtains for the windows and nightgowns for the patients.

One of our duties is to offer tea, coffee or juice to patients, family or visitors which is very much appreciated and also helps with the home like atmosphere.

Our next project is making some pillow shams for the beds. Currently we have five morning shifts a week but are investigating the possibility of starting weekend and evening shifts.

I would like to take this opportunity to thank the wonderful volunteers and sewers and for the support of the Auxiliary that make all of this possible.

#### Medical, Surgical & Maternity Annual Report Virginia Mitchell, Co-ordinator

The second floor volunteers are a dedicated group of men and women who are appreciated by staff, patients and myself. Although few in number we manage to fill a five day schedule with teams of two or three each day, meeting the needs of approximately 75 patients.

This last year we have had some members of our group leave for health reasons or a return to the work force. Those of us who are left MISS YOU; WISH YOU ALL THE BEST and SINCERELY THANK YOU!!! WELCOME to our newcomers.

In April I had the privilege of attending the H.A.A.O. Region 7 Spring Conference. The round table discussion groups gave us insight into how other auxiliaries recruit and operate. We need take a back seat to none.

To the Knitters who supply us with lovely booties and hats for our Birthing unit, your gifts are gratefully received by our parents and we appreciate the time and effort each of you gives. Anyone needing wool or patterns can contact me, Virginia Mitchell, at 905-377-1164. Unfortunately, our current supply of booties is very low and we desperately need booties for our newborns.

Since the opening of the N.H.H. in 2003 our Birthing unit has averaged record births per calendar year - 2005 - 530; 2006 - 476; 2007 - 514.

CONGRATULATIONS to two of our group, Margaret Chapman and Marlene Stothart, upon being nominated as Provincial Life Members for 2008.

### PR and Communications Annual Report

Gayle Metson, Eleanor Tryon, Jean Orviss & Patti McGlone

It is with some degree of satisfaction that I write this summary of the past year's work in the area of PR and Communications. The revamped newsletter has been successfully launched and seems to have been a big success, based on the feedback received after each edition. We are increasingly able to send the newsletter via email to our membership, which has resulted in both a reduction in deliveries by our erstwhile volunteers, as well as a current and ever expanding database through which we can publicize all of the events and important news of the Auxiliary. Peter Cleary, our newsletter designer is to be commended for the consistent quality of his work, and a special mention to Patricia Fenner for her invaluable editorial input and Jean Orviss for her capable and unflappable organization of people to get the newsletter out despite the inevitable last minute glitches.

Our profile in the community remains high and I think is increasing, thanks to the success of traditional events as well as the media appeal of the Polar Bear Dip and the Wine Tasting in the Park, which have given another dimension to the public perception of what a hospital Auxiliary is all about. It is a pleasure to serve this organization.

#### Help Desk

#### Sandy Ducharme, Co-ordinator

Cam Perrault, former co-ordinator of the HELP DESK, said that the staff on ambulatory care/diagnostic imaging desks were very appreciative of the support despite the fact that the Help Desk ran short-staffed for most of the year.

For my part: the transition from Cam to myself went smoothly and the Help Desk is now staffed for most shifts. Other than summer absences, there is only one shift not filled. Several new volunteers joined after the Open House and, after their orientation, have been quickly assimilated into the regular schedule. The feedback from the staff continues to be positive.

### Inquiry Desk

#### Jane McIvor, Co-ordinator

The volunteer role at the Inquiry Desk is a very important one. Our volunteers are the first and last point of contact for the patients and their visitors as they enter Northumberland Hills Hospital. We hope that we always leave a good impression with a caring smile, calming word and formost good direction.

Our volunteers at the Inquiry Desk (85 to 90 in total) are scheduled for approximately 1400 to 1500 hours per month. The dedication and loyalty of each individual makes my role as coordinator a whole lot easier. We have maintained our numbers over the year but are always looking for new volunteers especially for the early morning shift and weekends as well as substitutes that can be called as back up.

Some of our long time volunteers are retiring and we wish them well and much happiness in their future endeavors.

#### Volunteers Annual Report

#### Jim Upper & Mary Ryan

The first responsibility of HR2 is to maintain the membership database. I have been using Microsoft Access to keep track of our approximately 430 active and 170 associate members.

So far I have been able to meet all of the requests for various reports and printouts by the Auxiliary Executive. However, the Executive would like to have more complete and historically accurate information about the Auxiliary-related activities of each member. My knowledge of Access is somewhat limited, and I am looking for someone, who might have used Access during his/her business career, to help me and to show me how to use the program to its full potential. If you think you are that person, please e-mail me at <a href="mailto:jmupper@sympatico.ca">jmupper@sympatico.ca</a> or phone me at 905-372-9361.

The second responsibility of HR2 is to collect membership fees. I want to thank all of those members who pay their memberships promptly. You make my job so much easier. I also want to thank the co-ordinators for the help they have given me in reminding those members who have been less prompt to pay their fees. As a result of your efforts, at this printing, only 120 members still owe membership fees. Just a reminder to those who have not yet paid, you are only covered by the Northumberland Hills Hospital's liability insurance if you are a paid up member of the Auxiliary. I will be phoning members who have yet to pay their fees.

An aside to the membership fee topic: a number of people would like to return to the system of issuing membership cards so that they can keep track of whether or not they have paid for the current year. At this time, the Executive is discussing that possibility. I'll relate the result in the fall newsletter.

The third responsibility of HR2 is to collect hours served by volunteers in the various service areas. From January 1, 2008 to May 31, 2008, the Auxiliary volunteers have put in over 8000 hours in Active Care areas and almost 7000 hours in other support areas. You may not think it helps much, but all of those one, two, and three-hour shifts really add up. Again, I want to thank the co-ordinators for helping to collect and collate the volunteer hours.

Continued on next page

#### Volunteers Annual Report Continued

In the Spring of this year we had another Open House that, although not as successful as last year, resulted in an additional 20 to 25 new volunteers for the Auxiliary. I really want to encourage all Auxiliary members to help in recruiting suitable friends and family to become active members of the Auxiliary. Contrary to what some may think, we do **not** have enough volunteers to keep all our service areas covered. Factors such as retirement, illness, relocation and vacations mean that we are often scarce of enough volunteers to fulfill our commitment to the hospital.

Regretfully, we accepted the resignation of Betty Knight as HR1; we are very grateful to Betty for her time, patience and expertise in helping to develop this new role.

Regretfully, we accepted the resignation of Betty Knight as HR1We are very grateful to Betty for her time, patience and expertise in helping to develop this new role.

Our Student Program is doing very well. This year, we are attracting sufficient numbers of exceptional students, presenting 24 certificates representing almost 600 hours of service. Dixie Mikel awards were presented to *Megan Calnan* and *Kate Turkendorf*, both of whom are going on to university -- one to study nursing, the other medicine. Several of the remaining teens are planning to return in September.

I would like to remind everyone that the Auxiliary board meets the 3<sup>rd</sup> Monday of every month at 9 AM in the Education Centre. All volunteers are welcome to attend.



#### **Fundraising Annual Report**

The fiscal year 2007-8 has marked a watershed in Auxiliary fundraising. While we know that the shops, the lottery and crafters provide the stable funding for the organization, we have managed to create a series of events that accomplish two goals – raising funds and changing the image of the organization to attract new members and support from different areas.

In the area of events, June 2007 saw the first **Winetasting in the Park** attract a sell-out crowd to the best party of the summer. Partnered with the Cobourg Lions, with the musical support of the Big Easy Seven and a multitude of supporting partners and donors, the event raised in excess of \$5000 and attracted a large group or partygoers who could see what the Auxiliary was all about.

**Tag Days** followed in September and raised in excess of \$8000. The beauty of this event is that it brings us to the street and allows us to attract donors who would otherwise not be contributing to NHH. Organization of this event is not easy and it has been Marg Dennis' skills that have brought it to fruition.

November brought the **Poinsettia Tea.** Again this year it was a sellout. For a change of pace, the music was provided by the La Jeunesse brass ensemble, the fashions were top-notch, the poinsettias were wonderful and the event raised \$9000.

And then the plunge. The **Polar Bear Dip**, part of the Cobourg Winter Festival was a success in spite of the weather gods. When the count was done, \$5330 had been raised in a chilly, damp hour.

We hope this calendar of events will continue to attract funds and members to the organization.